
FLOWCHAT from MandOS: September 2010 Edition

To all existing (and potential) PROMANADE users:



One key request from you that came out of our user survey was that we should keep in touch with you on a more regular basis – so here goes!

VERSION 4 RELEASED

Earlier this year we launched version 4 of PROMANADE, complete with an **all-new user interface** and “**easy menu**” **wizard**, making it even easier and quicker to define processes. The launch of the new version has attracted excellent feedback from new and existing customers alike, at home and abroad - see <http://www.agcc.co.uk/contract-win-for-mandos/>

For those of you who have yet to use v4, see what you are missing here: [Easy Menu Demo](#) and [Navigating the published HTML system](#). We are developing a series of these videos to make it easier for new users to find their way around the software and to become more productive more quickly. [For a more “local” view, see [Nae Probs PROMANADE](#)]

There is also a “HOW TO” guide to explain some of the essential features at [HowTo Use PROMANADE](#).

Upgrading to the new version is easy (and free) for existing users who are up to date with their Annual Maintenance. Simply go to <http://www.promanade.co.uk/download> and we will arrange the upgrade for you. If your maintenance cover has lapsed but you would like to take advantage of the new version, let us know and we will make arrangements to reinstate your maintenance cover.

IN THE NEWS

Following the link above will take you to our recently updated PROMANADE website, which has copies of some recent articles which may be of interest. In the current economic conditions, more and more of our users recognise the increasing importance of understanding how the business operates in its entirety, and of ensuring that roles and responsibilities are clearly defined and communicated. **Key business knowledge can leave when staff leave!**

As a result, we have seen an increase in users who want:

- i) to upgrade a Standalone licence to one of our Networked options
- ii) additional Standalone licences to enable them to expand the flexibility and use of PROMANADE within the organisation.

We now also offer **leasing options** to help you minimise your initial outlay.

Remember also that MandOS can **provide you with support** to implement and develop your system and to train new and existing users. If you would like to take advantage of this, or to find out more, contact us now at promanade@mandos.co.uk. We have also been asked to develop three 1-day courses on Process Management to complement Project Management modules for an established UK-based training organisation.

OTHER ACTIVITIES

1 PROMANADE has been included in a **survey of BPM software** by Forward Look (see <http://www.forwardlook.co.uk/bpm-research>) which focuses on software which is not aimed at process automation - we expect that the results will be publicised in a few weeks, so look out for that.

2 A working group of members of the CQI (Chartered Quality Institute) is currently discussing what should be improved in the ISO9000 series of standards to make them, and management systems which are assessed against them, **a real business asset** rather than "a necessary evil". Peter Fraser of MandOS has not been slow to give his opinion as a member of this group. Again, this should be something to look out for later this year, even if it may take a wee bit longer to generate a useful outcome...

3 Peter Fraser is also part of a working group for the development of an **ICT Industry Strategy** for Scotland which will be reporting later this year.

AND FINALLY...

We have a number of **software developments under way** or planned for later this year and again in Q1 of 2011. If you have any requests, or have any other comments on the new v4 and how it looks and works, please let us know. We rely on you, the users, to help us to keep improving the features and functionality. Many thanks!

Please forward this to any of your colleagues who may be interested.