



World Quality Day **QUESTION TIME**

at **ABERDEEN COLLEGE, GALLOWGATE**

@ 6.00 for 6.30pm - 8.00pm

(Evening finishes @9.00pm)

on **THURSDAY 10TH NOVEMBER 2011**

in Lecture Theatre EG6

Chairman: **Colin Campbell** (Project Services Manager **Subsea 7**
& Chairman, **CQI North of Scotland Branch**)

Panel:

Steve Coles (Chairman, **CQI Advisory Council**)

Peter Conner (Managing Director, **Mintra Training Portal**)

Robert Farrelly (**Quality Scotland**)

Gordon Hall (CEO, the **Deming Learning Network**)

Peter Benton (Chairman, Aberdeen Chapter, **Association of Project Management**)

Plus Special Guests TBA

What is quality?

Does ISO9001 deliver good value?

Is excellence worth pursuing - and which way did it go?

Are "process management" and "systems thinking" different sides of the same coin?

If excellence is "jst rare!" in the North East of Scotland, must it by definition be uncommon?

Attendance is free, and all comers are welcome. It will help the organisers if you could please email **Derek Scott** at sec.north@thecqiscotland.org to **confirm your likely attendance**, and to submit a question for consideration.